MscCart POS

Detailed User Manual

Online Mini Mart + Windows Setup + Portable

Roman Urdu | Current build guide | 11 November 2026

Multi Solution Corporation

Billing se backup tak: owner, manager aur cashier ke liye step-by-step guide.

Is manual mein implemented workflows aur pending integrations clearly alag likhe gaye hain. Yeh production certification nahi. Restaurant application separate legacy engine hai.

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01 / Pehle yeh samjhein

Is manual ka scope

Yeh guide 11 November 2026 ke current MscCart Mini Mart build ke liye hai. Online application, Windows Setup EXE aur Portable ZIP ki screens aur workflow cover hotay hain. Landing page ka Restaurant POS website ka alag existing engine hai; us ki kitchen, recipes aur hardware ki final user guide is manual mein claim nahi ki gayi.

Verified aur pending

Local checkout/refund API tests, batch returns, role checks aur database backup/restore verify huay. Live hosting, official tax authority API, clean Windows GUI, real printer/camera/barcode hardware aur multi-worker load acceptance abhi pending hain. Feature screen nazar aane ka matlab official tax approval nahi.

Aap ke teen choices

Online: hosting ke business account se browser mein POS kholein. Setup EXE: Windows par fresh folder mein local installation banayein. Portable ZIP: writable folder mein extract karke MscCartPOS.exe chalayein. Online aur offline data automatic merge ya sync nahi hota.

Important boundary

Har business apne authorized account aur branch mein kaam kare. Test build ko real customer billing par lagane se pehle owner staging acceptance kare. Lost response par foran dobara payment na lein; Checkout Verification workflow use karein.

02 / Online POS shuru karein

1. Landing se login

Website ki MscCart Paper Tear landing par Login to Mini Mart POS dabayein. Restaurant button doosre engine ko kholta hai. Complete details & plans se features, subscription information aur PDF manual khul sakta hai.

2. Owner account

Hosting administrator ko database, schema aur business owner account configure karna hota hai. Cashier screen par issued email aur password se login karein. Website customer account aur POS business account ko ek hi login samajh kar assume na karein; business activation par aap ko sahi credentials diye jate hain.

3. Branch aur shift

Active POS Branch se assigned branch choose karein. Branch change cart clear kar sakta hai. Cashier Shift panel mein opening cash enter karke Open Shift karein. Branch ya open shift missing ho to checkout server reject kar sakta hai.

4. Pehli test sale

Known stock wala ek product scan/search karein, quantity aur document type check karein, discount zero rakhein, cash received enter karein. Owner ke approved test data par checkout aur receipt verify karein. Phir authorized return workflow test karein.

03 / Windows Setup aur Portable

Setup EXE

MscCart_POS_Offline_Setup.exe run karke parent folder choose karein. Installer naya MscCartPOSOffline folder banata hai aur desktop shortcut ki koshish karta hai. Existing installation folder overwrite nahi hota. Yeh fresh-folder installer hai; MSI ya registered uninstaller nahi.

Portable ZIP

ZIP ko writable local folder mein poora extract karein. ZIP ke andar se EXE run na karein. MscCartPOS.exe launch karein. Launcher local database aur local web server start karke system browser mein POS kholta hai. Launcher window billing ke dauran open rakhein.

First-use form

Business name, owner email/password aur separate Master Admin email/password set karein. Password kam az kam 12 characters ho. Koi default password nahi diya gaya. Pehli setup schema aur local database banati hai; existing customer database ko silently replace nahi karti.

Subscription activation

First tenant ka ID 1 hota hai aur subscription suspended hoti hai. Launcher ke Master Admin se login karke POS Subscription form mein correct tenant, licensed plan, status, version aur PC limit verify karein. Authorized payment/licence verification ke baad activate karein. Isay central vendor ki automatic offline validation na samjhein.

Band aur move karna

Browser close karna database stop nahi karta. Launcher close karein aur database shutdown hone dein. Is ke baad complete folder, khas taur par data folder, copy/move karein. Running database ke folder ko USB se disconnect na karein.

04 / Subscription aur private downloads

Customer journey

Website par customer account banayein ya login karein. Correct POS plan aur current price account/product page se dekhein. Invoice ke approved payment method se payment karein. Sirf Subscribe click ya account registration se downloads unlock nahi hotay.

Eligibility

Website download page active customer, active Mini Mart subscription, valid period-end aur usi customer/subscription ki positive-amount paid invoice check karti hai. Trial, past-due, suspended, expired aur unpaid records access authorize nahi karte.

Google Drive access

Verified subscriber downloads page se EXE aur Portable ka private Google Drive folder khulta hai. Folder Restricted rehna chahiye. Approved Google email ko Viewer permission separately grant karni hoti hai. Code abhi automatic Google Drive permission grant/revoke nahi karta.

Access denied

Website 403 de to account, invoice aur subscription status support se verify karwayein. Google Drive access denied de to approved Google account mein sign in karein aur Viewer access mangwain. Payment receipt ya password ko public comments mein share na karein.

Online billing licence

Downloaded file milna aur POS billing entitlement alag checks hain. Local/online POS ki subscription gate active hona zaroori hai. Lifetime aur monthly rules existing source ke mutabiq preserve hain; monthly expiry par administrator se renewal verify karwayein.

05 / Roles, branches aur daily opening

Owner / Admin

Business setup, users, tax settings aur authorized management actions handle karte hain. Master Admin platform-level login hai aur ordinary owner/cashier login se separate hai. Har role ko zarurat ke mutabiq access dein.

Manager

Manager ko assigned active branches ki reporting aur approved return actions milte hain. Unassigned branch ya doosre tenant ke sale IDs dalne se authorized access nahi milta. Agar branch missing ho to owner assignment check kare.

Cashier

Cashier daily sales, own shift aur permitted receipt flow chalata hai. Manager-only refunds ki request owner/manager ko bheje. Kisi aur staff ka password istemal na kare.

Opening checklist

Date/time, business name, branch, product price, actual stock, receipt printer aur opening cash verify karein. Active branch select karein; Open Shift se pehle starting cash gin lein. Paired POS Terminal sirf configured Mobile Remote workflow ke liye choose karein.

Shift cash movements

Cash In ya Cash Out ka amount aur reason record karein. Shift Report se cash sales aur movements reconcile karein. Physical cash aur system report ko milaye baghair closing balance approve na karein.

06 / Billing, barcode aur receipts

Products add karna

Products & Barcode field mein barcode/SKU scan karein ya naam search karein. Matching product add karein. Cart mein product, quantity aur line total dobara dekhein. Quantity ghataane ke liye minus button use karein; galat product ko cart se hata dein.

Discount optional hai

Discount field zero reh sakti hai. Sirf approved amount enter karein. Discount subtotal se zyada nahi ho sakta. Invoice-wide discount original line allocations mein record hota hai taake future partial refund exact ho.

Payment

Cash, card ya digital method correct choose karein. Paid field received amount ke mutabiq bharein. Cashier screen ka total final review karein, phir checkout karein. Card/digital selection ko actual payment gateway capture ki confirmation na samjhein; gateway acceptance independently pending hai.

Receipt aur shortcuts

Sale reference aur change successful response par milte hain. Print Last Receipt se receipt kholein; browser popup allow karna par sakta hai. F3 scan, F5 discount, F9 payment aur F10 receipt shortcuts screen mein available hain. Printer paper size aur cash drawer hardware pehle test karein.

Checkout uncertain ho

Network response lost ho to Checkout Verification Required panel mein request ID copy karein aur Verify Transaction use karein. Nayi request bana kar dobara charge na karein. Sales History/manager reconciliation se pehli sale ka status confirm karein.

07 / Tax-inclusive aur exclusive pricing

Management configuration

Tax-enabled business ke liye owner/admin tax profile, rate, label aur registration review kare. Tax-exempt business ke invoice rules alag ho sakte hain. Software manual configuration use karta hai; country law ya official tax registration automatic verify nahi hoti.

Document aur pricing

Cashier par Bill ya Tax Invoice authorized policy ke mutabiq select karein. Add tax to price par tax post-discount base ke upar add hota hai. Price includes tax par total price ke andar tax split hota hai. Inclusive price par tax dobara add nahi hota.

Example

Agar configured rate 18% ho aur inclusive price Rs 118 ho, bina discount net Rs 100 aur tax Rs 18 hota hai. Yeh sirf calculation example hai, kisi product ka legally required rate nahi. Rate aur exemption accountant/authority se verify karein.

Original snapshots

New sales original net/tax snapshots save karti hain. Refund unhi snapshots par hota hai; baad mein rate badalne se purani sale ka refund naye rate par nahi banana chahiye. Legacy taxed sale mein snapshot missing ho to reconciliation review required ho sakta hai.

Official documents

Tax calculation, internal reversal aur official statutory credit note alag cheezein hain. Is build se official FBR/PRA/SRB ya doosri authority submission/approval claim na karein. Official API integration aur live validation pending hai.

08 / Products, stock aur batches

Product setup

Inventory Center aur relevant management screens se SKU, barcode, name, price, cost aur low-stock threshold verify karein. Opening stock physically count karein. Same SKU/barcode duplicate banane ki koshish data inconsistency paida kar sakti hai; existing product search karein.

Batch records

Batch-tracked product ke received quantity, remaining quantity, batch code aur expiry date record karein. Product stock aur total batch stock reconcile hona chahiye. Checkout FEFO allocation se eligible unexpired batches use karta hai; mismatch ya insufficient eligible stock par sale block hoti hai.

Counts aur corrections

Inventory Counts, Stock Audit, Stock Ledger aur Batch Corrections relevant review ke liye use karein. Controlled adjustment/correction approval ke baad hi actual stock change samjhein. Approval-only records ko completed stock movement na samjhein.

Expiry aur returns

Return original sold allocations se restore hota hai aur original expiry date preserve rehti hai. Expired stock ko new expiry de kar silently saleable na banayein. Physical damaged/quarantine stock ki handling owner ke approved process se reconcile karein.

Current limitation

Partial batch returns deterministic original allocation order mein restore hotay hain. Customer ke physical batch ko separately select karne ka input abhi nahi hai. Cross-batch return accept karne se pehle physical identity aur policy review karein.

09 / Branches, transfers aur mobile remote

Branch scope

Branch management se authorized active branches aur staff assignments maintain karein. Cashier wrong branch par sale kare to branch stock galat affect ho sakta hai; checkout se pehle selected branch dekhein. Manager reports assigned scope tak limited hain.

Transfers

Branch transfer workflow mein source, destination, product aur quantity review karein. Request/approval/stock movement ki actual state verify karein. Pending transfer ko received stock samajh kar sale na karein. Physical transfer aur ledger dono reconcile karein.

Mobile Remote

Cashier mein selected branch ka paired terminal choose karein. Mobile Remote console/device pairing ke approved flow se connect karein. Sirf terminal select karna successful delivery ki guarantee nahi; actual order/product delivery aur acknowledgement test karein.

Camera scan

Camera Product Scanner source mein photo capture aur catalog-assisted matching ka workflow hai. Photo se fully automatic AI recognition ka claim nahi. Product name/brand/size search karke catalog item manually confirm karein.

Device acceptance

Remote pairing, browser permissions, barcode scanner, camera aur printer actual devices par test karna pending hai. Operator ko permission prompts aur device troubleshooting ka owner-approved process diya jaye.

10 / Full cash refund

Before refund

Original sale ID/reference, reason, payment method aur customer request verify karein. Owner/admin/authorized manager ka login aur open cash shift required hai. Full refund pehle partial settlements wali sale par blocked ho sakta hai.

Cashier refund flow

Manager refunds panel mein numeric Sale ID aur kam az kam five-character reason enter karein. Full cash refund confirmation se pehle amount aur sale check karein. Server original sale lock karke duplicate refund aur branch permissions validate karta hai.

Inventory aur evidence

Successful full refund stock, branch stock aur original batch allocations restore karta hai. Missing batch, received-quantity overrun ya original tax mismatch ho to operation rollback hota hai. Tax reversal aur internal credit note same transaction mein record hotay hain.

After success

Refund ID, amount, sale reference aur receipt/evidence retain karein. Cash-out aur restored stock report se reconcile karein. Same refund dobara submit na karein. Server duplicate reject kare to naya sale ID use karke bypass na karein.

Noncash aur statutory cases

Yeh full cash workflow hai. Card/digital gateway refund ko cash adjustment se replace na karein. Official statutory credit note ya tax authority acknowledgement is internal refund record ka substitute nahi.

11 / Partial cash return aur settlement

1. Request

Backend management dashboard mein partial return form par Sale ID se items load karein. Har item ki return quantity bharein; zero skip karta hai. Valid reason ke saath request create karein. Request creation se cash ya stock move nahi hota.

2. Review and approve

Return approvals list mein request details dekhein. Original items, requested quantity, reason aur authorized branch verify karein. Approve/Reject decision payment settle nahi karta. Stale quote ho to request reject karke fresh quantities ke saath recreate karein.

3. Payout review

Approved request ke detail panel mein Cash refund including tax aur tax component dekhein. Sirf net quoted lines ka sum customer ko na dein; final payout tax reversal include karta hai. Screen unavailable reason de to settlement attempt rok kar reconcile karein.

4. Handover and settlement

Physical cash handover aur any configured current email OTP policy verify karein. Payout reference optional field mein useful reference dein. Confirmation check karke Record cash settlement karein. Zero-cash fully discounted return mein amount zero hota hai lekin valid stock restoration record hota hai.

5. Reconcile

Response ka amount, net/tax cents, stock restoration aur credit note review karein. Repeated partial returns cumulative quantities/cents use karte hain taake total original sale se zyada na ho. Duplicate request settlement rejected hoti hai. Network uncertainty par manager se existing settlement check karwayein.

12 / Internal credit notes aur reports

Internal evidence

Full aur partial cash refunds same transaction mein internal credit notes record karte hain. Sale/request/refund references se traceability rakhein. In records ko official authority credit-note number ya submitted statutory document ke taur par customer ko present na karein.

Manager reports

Reports page se date range choose karke refresh karein. Daily sales, payment totals, product results, refunded sales aur stock valuation dekhein. Manager assigned branches tak limited hai; owner/admin ka tenant-wide scope ho sakta hai.

Profit ki limits

Summary current product costs use karti hai; historical accounting profit nahi. Partial refunds hone par summary gross profit Unavailable ho sakti hai. Product list top 50 display karti hai, magar summary cost eligible full ledger par calculate hoti hai. Taxes summary profit se exclude hotay hain.

CSV export

Report load hone ke baad Export option use karein. Date range aur displayed products ki limits samjhein. Formula-like CSV values escape kiye jate hain, lekin exported customer/business data ko private rakhein.

Date basis

Refunds original sale date ki report ko affect kar sakte hain. Aaj ka refund pehle ke period ke totals badal sakta hai. Cash shift aur sale-date report ko ek hi accounting basis samajh kar compare na karein; recorded movements ke saath reconcile karein.

13 / Backup, restore aur recovery

Windows backup

Launcher ka Backup database button dabayein. SQL file ki safe destination choose karein. Backup successful message ke baad file ka timestamp/size check karein. Yeh transaction-consistent SQL backup hai; customer records private ho sakte hain.

Complete portable copy

Launcher close karke database shutdown hone dein. Poora installation folder aur data folder ki separate copy rakhein. Running database directory ko simple copy karna transaction-consistent backup nahi. Clean installer ZIP mein customer data kabhi add na karein.

Restore

One-click destructive restore UI is build mein nahi. Administrator stopped/disposable target par SQL import aur row reconciliation kare. Current local test mein restored database ke 77 tables exact match huay, magar real customer restore acceptance alag hai.

Online backup

Hosting administrator database dump aur relevant private files ka approved backup process chalaye. Restore test bina production ko overwrite kiye staging par karein. Existing website secrets, data, uploads aur signing keys deployment mein preserve karna zaroori hai.

Recovery boundary

Online aur offline databases independent hain. Ek database file ko doosre system par copy karke automatic reconciliation assume na karein. Duplicate transactions ko manual delete karne ke bajaye reference IDs aur audit trail se investigate karein.

14 / Common problems aur support

Login / branch / licence

Email/password correct hone ke bawajood login fail ho to account active status check karwayein. Branch not authorized par owner assignment verify kare. Licence missing, inactive ya expired par authorized Master Admin se plan/status/paid-until verify karwayein.

Stock or batch mismatch

Physical stock, product total, branch quantity aur original batch ledger reconcile karein. Error ko bypass karne ke liye fake adjustment na banayein. Missing batch ya corrupt historical sale refund ko fail-closed rok sakti hai; owner review kare.

Checkout response uncertain

Request ID copy karein, Verify Transaction aur Sales History se result confirm karein. Customer ko dobara charge na karein jab tak first attempt unresolved ho. Support ko sale/request ID, branch, time aur exact error dein; passwords ya full database public na bhejein.

Offline cannot start

Folder writable ho aur ZIP poori extract hui ho. Same installation pehle se running na ho. Launcher error aur data/database.log authorized support ko dikhayein. Port occupied par random unknown database se connect karne ke bajaye current instance identify karein.

Support handover

Business, date/time, online/offline mode, screen name, sale/refund/reference ID aur repeatable steps note karein. Real customer data mask karein. Actual hardware, official payment/tax responses aur live staging results ko unverified local evidence se alag record karein.

15 / Administrator deployment aur release gate

Online website integration

Paper Tear landing website ke /msccart route se khulti hai. Mini Mart /msccart-pos/cashier.html aur Restaurant existing /pos-app.php?slug=restaurant-pos par link hai. Existing marketplace retain hai. Windows binaries website archive mein host nahi ki gayin.

Database provisioning

MscCart ki separate database aur owner accounts configure karein. Existing website customer database se records automatically copy nahi hotay. Base schema aur reviewed migrations disposable staging par apply karein. Existing live customer DB par old ALTER files blindly replay na karein.

New refund migration

New refund_batch_returns.sql additive table hai. qa/refund_upgrade_cli.php default dry-run karta hai. Dependencies, columns aur indexes review karke authorized target par --apply karein. Schema drift par refusal ka matlab manual reconciliation required hai; automatic overwrite nahi.

Private downloads deployment

Website paid eligibility gate add hai. Drive folder Restricted verify karein aur approved Google emails ko manual Viewer access dein. Trial/expired/unpaid accounts, unrelated invoices aur other-customer IDs ke rejection ko live staging par test karein. Auto Drive permission provisioning abhi configured nahi.

Final acceptance

Real hosting login, sale, full/partial returns, shift close, concurrent users, backup restore, browser security, printer/scanner/camera, email OTP aur official tax/payment sandbox test karein. Final production sign-off ke baghair is guide ko certified completed product ka proof na samjhein.